

SBC Health & Wellbeing Board

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Independent Chair
Teeswide Safeguarding Adults Board



Annual Report 2015-16

Available in three formats including audio version

<https://www.tsab.org.uk/key-information/annual-reports/>

Operational challenges faced by partner agencies:

- Providers leaving the nursing home market
- Residential care homes leaving the sector
- Increasing use of Deprivation of Liberty Safeguards
- Increased Domestic Abuse reporting to Police
- Resource availability
- Generic pressures felt by all sectors involved with adult safeguarding

Personalisation

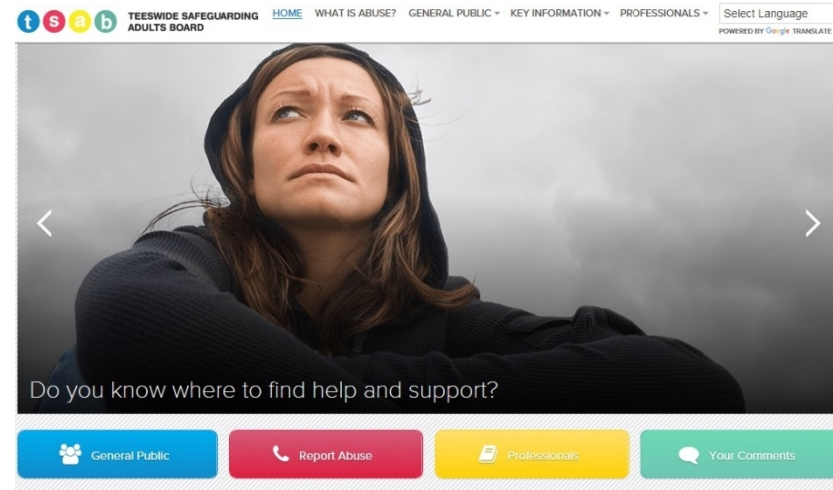
- Communication and Engagement Strategy September 2015
 - 800 surveys completed
- Wide range of on-line resources created
- Making Safeguarding Personal Guidance developed
 - Monitoring arrangements created



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Prevention

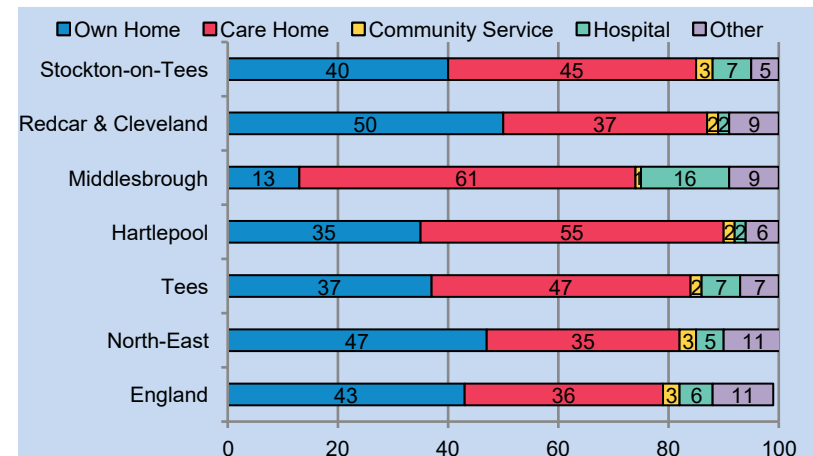
- Website launched in January 2016 www.tsab.org.uk
 - 500 views per week by March 2016 (now up to 1,000)
- Bulletins published every two months
- Prevention Information Sheets created
- Training Strategy published
 - e-Learning resources launched
 - Workbooks created
 - Managers of Services Training launched
- Mapping of Safeguarding data (commenced September 2015)
 - Long-Term project to provide a strategic overview across Tees (now complete)



Protection

- Several new policies and procedures created
- Performance reporting cycle established

Percentage Distribution of Location of Risk: Concluded S.42 Enquiries



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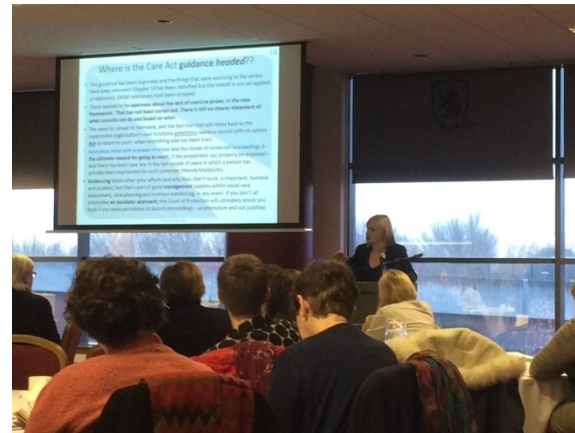
Partnership

- Development Days in June 2015 and February 2016
- Mental Capacity Act: Self Neglect Conference January 2016
 - Training video created



Professional Accountability

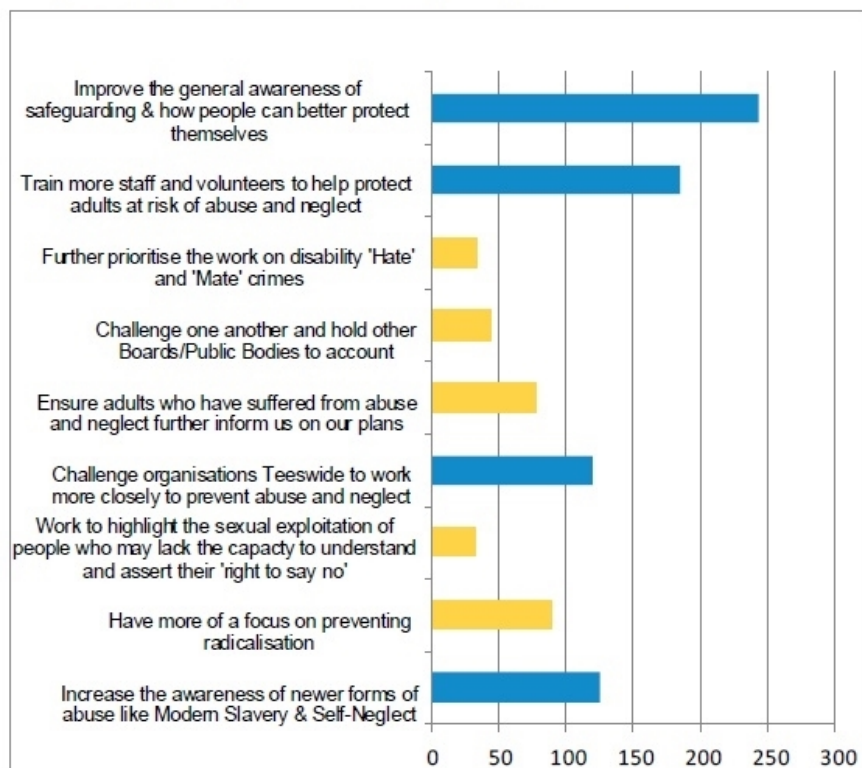
- Care Act 2014 implementation
 - Monitored by the Board
 - Training delivered to partner agencies
- Quality Assurance Framework created
- Engagement with other Strategic Bodies
- Safeguarding Adults Review Sub-Group reformed



Strategic Business Plan 2016-17

Introduction

This plan has been developed following several months of extensive consultation with the Board's partners, professionals, the general public, carers and users of services. This work underpins the Board's commitment to listen to the voice of the adult and other key stakeholders to help shape the priorities for the next year. The table below summarises the priorities identified throughout the consultation process, informing the development of the 2016-17 objectives and actions. The Board looks forward to working with our current partners, and developing new relationships to ensure our safeguarding arrangements act to help and protect adults.



What Adults Told Us

"English is not my first language and I don't understand anything really about this subject"

"Carers are often not confident in identifying abuse and the process to follow if they have concerns"

"Engage people on their terms, and in ways and settings which make people feel more comfortable. This can take time and needs relationships to be developed"

"I think a lot of people will lack the confidence or knowledge to seek help"

"I knew the adult I care for was physically unwell but Doctors initially ignored this and put this down to his mental health status"

"I have real concerns about putting my son into respite care due to the lack of quality care available"

"I can understand how carers can become overwhelmed by their caring responsibilities"

Strategic Business Plan 2016-17

Vision:	
Strategic Aims 2015-18	Strategic Objectives 2016-17
Strategic Aim One: Personalisation We will take account of the views of adults at risk in developing policies and procedures, and support the wider principles of personalisation.	Take into account the views of key stakeholders. Measure and evaluate what adults experiencing the safeguarding process tell us.
Strategic Aim Two: Prevention We will develop preventative strategies that aim to reduce the risk of abuse or neglect of adults.	Better promote and connect existing preventative strategies. Reduce barriers to reporting abuse and neglect.
Strategic Aim Three: Protection We will work together to ensure the protection of adults experiencing, or at risk of abuse or neglect.	Provide effective responses to reported abuse and neglect. Proactively address issues linked to the quality of local care and support services.
Strategic Aim Four: Partnership We will work together to ensure that adult safeguarding links to other parts of the health and social care system to protect adults at risk of abuse or neglect.	Develop assurances for effective working with partners and other strategic bodies. Evaluate how well agencies are co-operating and collaborating Teeswide.
Strategic Aim Five: Professional Accountability We will work to ensure the accountability of all partners in protecting adults experiencing, or at risk of abuse or neglect.	Take timely and appropriate action in relation to safeguarding adults. Challenge one another and hold other Boards to account.

Ensuring our safeguarding arrangements act to help and protect adults
People Outcome Measure: How this will make a difference
The adults voice will strongly influence how the work of the Board is taken forward.
There will be an increase in the volume of outcomes, views and wishes realised by participants in safeguarding.
We will have helped to connect more people to preventative support services.
We will have used a targeted approach to reducing barriers to reporting abuse and neglect.
People Teeswide will receive a more integrated response to safeguarding adult concerns.
There will be fewer repeat occurrences of abuse and neglect.
We will better co-ordinate and prioritise safeguarding adults work.
We will be more effective in ensuring our safeguarding arrangements help and protect adults.
We will provide effective assurances about services being delivered to adults.
We will ensure the experiences of adults helps to hold all strategic partners to account.

From the 22 Strategic Actions outlined in the plan, 20 will have been achieved by the end of March 2017, although more work is required to implement the outcomes operationally (2.2.2 & 4.2.2 not fully achieved).